

Permanent Change of Station Survey

The Relocation Services Branch (RSB) of Bureau of the Public Debt's Administrative Resource Center (ARC) is asking for your assistance in improving the Customer Service you receive. Please take a few minutes to complete and submit the following survey. If requested, we also share the results with your Agency.

Agency _____

Name (optional) _____

- What type of Relocation was this? (Choose 1 from each line)
CONUS OCONUS NON FOREIGN OCONUS FOREIGN
New Hire Transfer Other (Please Specify) _____
- How would you rate your experiences with your ARC Relocation Coordinator (household goods shippers are critiqued separately from this survey) during each of the following phases of your relocation:

	Excellent	Good	Poor	Unacceptable	Not Applicable
Counseling					
Household Goods Arrangements					
Travel Arrangements					
Voucher Processing					
Overall					
- To help us maintain and improve our service please provide any additional comments you would like to share regarding your Permanent Change of Stations (PCS) move and/or your interaction with the Administrative Resource Center (ARC):

This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.